Dedicated Support for Patients and Families



We're here to support you.

IPSENCARES.com | (866) 435-5677





What is IPSEN CARES®?

Starting a new treatment can be a time filled with questions and uncertainty. IPSEN CARES is here to help along the way.

IPSEN CARES is a patient support program that helps patients and their families during treatment with Iqirvo® (elafibranor).

Meet Your IPSEN CARES Team



Patient Access Manager (PAM)

When you enroll in IPSEN CARES, you will be connected with a dedicated Patient Access Manager. PAMs are knowledgeable about health insurance and can help you understand what is needed to get access to, and afford, your prescribed treatment.

Your PAM:

- Can provide information and support to help you prepare to talk to your healthcare provider, specialty pharmacy, and insurance company
- Will work with you to understand your specific situation and healthcare coverage needs
- · Will help to identify possible financial support programs for which you may qualify



Patient Education Liaison (PEL)

You will be connected with a Patient Education Liaison. PELs are healthcare educators and are experienced in working with individuals living with certain conditions.

Your PEL:

- Can provide educational information to help you, your family, and your caregivers better understand your condition, access needs, and treatment expectations for your prescribed medication
- Will help you to understand your specific situation and healthcare needs based on the direction and advice provided by your healthcare provider
- Will work in connection with your healthcare providers to support you and your caregivers through some of the many challenges of living with your condition

You should always rely on your healthcare provider for information about your health and the right treatment for you.

We're here to help.

Personalized Support Services



Financial & Insurance Assistance

- Start benefits investigation to help you understand your health insurance coverage
- Provide financial assistance if you are eligible*
- Assist with treatment logistics related to prior authorization



Dedicated, Individualized Support

- Provide information and support to help interactions between your healthcare provider, you and your family, your insurance company, and your specialty pharmacy
- Provide an understanding of your specific situation and healthcare needs



Continuity of Care

- Coordinate the details of patient transitions (including relocation, vacations, insurance changes, and other events affecting continuity of care)
- Work with your healthcare provider and specialty pharmacy to help you get your prescribed treatment when and where you need it



Educational Materials and Programs

- Provide educational information about your condition and treatment expectations for your prescribed medication
- Provide information about advocacy groups that support your condition, as well as advocacy groups for the broader community who are impacted by the condition

For you to enroll in IPSEN CARES, your healthcare provider must complete the IPSEN CARES Enrollment Form, and you must review and sign the patient authorization section. You can sign the Patient Authorization Form online at IPSENCARES.com.



- You can also print the Patient Authorization Form and send it back to IPSEN CARES by email: support@IPSENCARES.com or fax: (855) 465-3820
- If you have any questions about the process, call us at (866) 435-5677,
 8:00 AM 8:00 PM ET, M-F

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^{*}While many support resources are available to everyone enrolled in IPSEN CARES, certain offerings will be tailored to your financial need, and other eligibility criteria must also be met to qualify for certain offerings. Remember to always talk to your healthcare provider about your treatment experience. Terms and conditions apply. Visit IPSENCARES.com to learn more.

Helping patients get access to their prescribed medications with the information and support they need.

Our IPSEN CARES® patient support program provides patients and families with resources to help them better understand and manage their condition.

IPSENCARES.com (866) 435-5677 Monday - Friday 8:00 AM - 8:00 PM ET support@ipsencares.com





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